



"Single Window" Standard User Manual

Overseas Food Safety Management System
Evaluation and Review System

China Electronic Port Data Center

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Chapter 1 Preface

Thank you for using the Evaluation and Review System under Overseas Food Safety Management System. To help you proficiently use this system as soon as possible, we have prepared a detailed user guide.

We have strived to compile the guide to be both comprehensive and user-friendly, covering relevant aspects including installation procedures, system configuration, basic operations, software and hardware usage, and safety precautions. Please read this manual carefully prior to the initial installation and use of the system, as this will facilitate your effective use of the system.

This manual is intended for users with basic computer literacy. It is assumed that you are familiar with the Windows 7/10 operating systems, proficient in mouse operation, and have experience in using browsers such as Google Chrome.

This manual mainly consists of four parts:

Chapter 2: Usage Notes

It outlines the fundamental operation methods of the system,

including: basic operation instructions, logging in/out of the system, interface introduction, and system requirements.

Chapter 3: System Introduction

It covers: system overview and glossary of terms.

Chapters 4 & 5: Business Operation Instructions

It explains the use of the system's core functions, including: evaluation and review application submission, retrospective inspection, and other related operations.

We have made every effort to avoid human errors; however, there may still be unavoidable omissions or inadequacies. Your understanding is greatly appreciated.

All data presented in this manual is for testing purposes only.

Chapter 2 Usage Notes

2.1 Portal Website

The system is a browser-based version, with the address:

<https://agcy.singlewindow.cn>

2.2 System Requirements

2.2.1 Operating System

Windows 7 or 10 (both 32-bit and 64-bit operating systems are supported).

Windows XP is not recommended.

2.2.2 Browser

Chrome 50 and above versions.

2.3 Data Entry Requirements

2.3.1 General Entry Rules

In the interface, fields marked with * are mandatory, while those without * are optional; fields with a gray background cannot be edited. During data entry, if a red prompt pops up next to a field, it indicates that the currently entered information does not meet the requirements. Please modify it according to the prompt. Blue buttons in the interface are function keys.

The screenshot shows a web form for 'Evaluation and Review Application'. At the top left are 'Submit' and 'Add' buttons. The form contains several sections:

- *Uniform number of application:** A grayed-out text input field.
- *Country/Region:** A dropdown menu with '马来西亚-Malaysia' selected.
- *Name of competent authority in the country (region):** A grayed-out text input field with '企业名称' (Company Name) visible.
- *Food category:** A grid of radio buttons for categories like Dairy, Meat, Casings, Cubilose, Bee products, Eggs and egg products, Edible animal oil, Rice, Grain powder based industrial products and malt, Dehydrated vegetables, Plant-based seasoning powder, Nuts and Seeds, Dried fruits, Aquatic products, Frozen fruits, and null.
- *Specific departments:** A text input field.
- *Contact person - name:** A text input field.
- *Contact person - position:** A text input field.
- *Contact person - phone number:** A text input field with a '+' sign and a dropdown for area code.
- *Contact person - E-mail:** A text input field.
- *Overview of the application:** A large text area with a note: '(please specify the Chinese, English or Latin scientific names of the specific products to be exported to China)'. A '0/2048' character count is shown at the bottom right.
- *Application attachment:** A section with two instructions: '1. Please upload a scanned copy of the official application document, with the seal of the official authority or the signature of the person in charge.' and '2. Only files with the suffixes of *.jpg|.jpeg|.gif|.png and *.pdf can be uploaded, and a single file cannot be larger than 4M.'
- Attachment Table:** A table with columns: Order No., Attachment type, Required, Attachment name, Operation. It contains one row with '1' in the first column, a description of the application attachment, 'Yes' in the 'Required' column, and an 'Add Files' button in the 'Operation' column.

Figure 2-1 Evaluation and Review Application (Partial)

2.3.2 Keyboard Operations

Some functions in the interface can be operated using keyboard shortcuts.

Press the Tab key to automatically move the cursor to the input

box of the next field.

Press the up and down arrow key to select parameters in the drop-down menu of the interface.

Press the Backspace key to delete the content in the current input box.

2.4 General Functions

2.4.1 Move Tabs

If multiple tabs are open, click the « or » icon in the interface to move left or right to select tabs.


2.4.2 Collapse/Expand Menu

Click the ≡ icon at the top left corner of the right display area to collapse or expand the left menu bar. After collapsing, the left menu bar only displays icons, as shown in the figure below.



Figure 2-2 Comparison of the Menu Bar Before and After Collapsing

2.4.3 Close Tabs

Click the icon at the top right corner of the right display area
Close  to bring up a drop-down menu (as shown in the figure below). - Select "Close All Tabs" to close all open tabs in the current display area. Select "Close Other Tabs" to close all open tabs except

the one currently displayed.

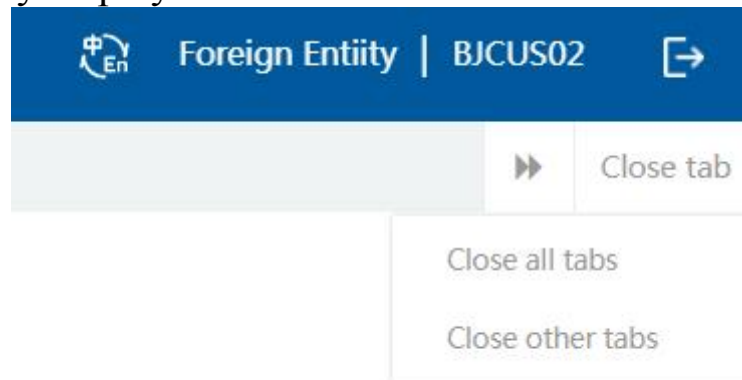


Figure 2-3 Operation of Closing Tabs

2.5 Logging In/Out of the System

Visit <https://agcy.singlewindow.cn>, enter your username and password to log in to the system and access the main interface.

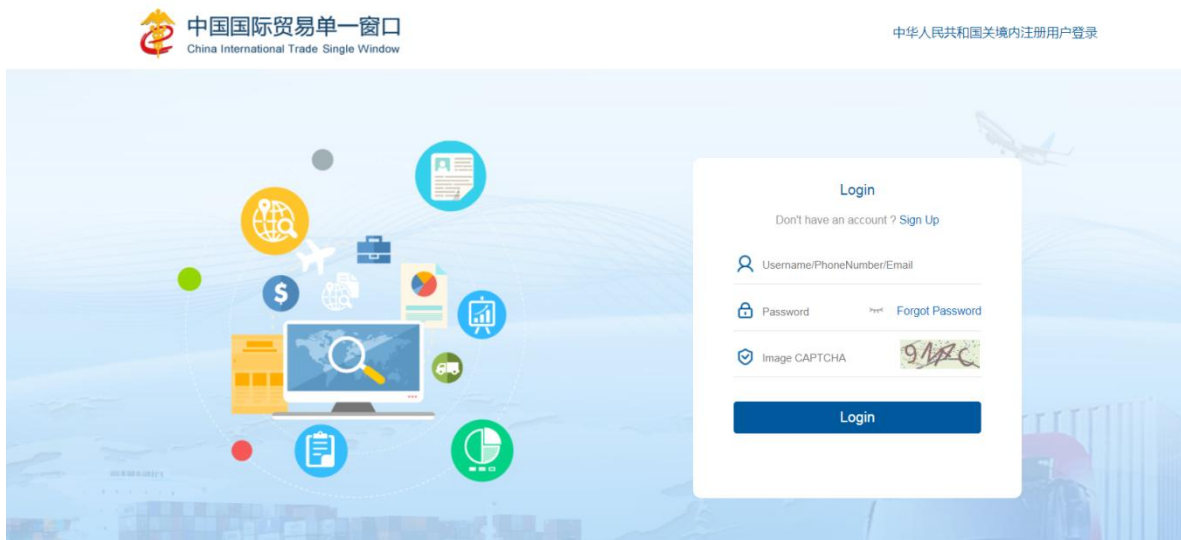


Figure 2-4 System Login

This system is accessible for overseas competent authorities. Once logged in, click [Logout] at the top right corner of the interface to securely exit the system.

Chapter 3 System Introduction

3.1 Target Users

Competent authorities of the relevant country (region) (hereinafter referred to as "Overseas Competent Authorities"): Official departments of the country (region) of origin for the imported food, responsible for the food safety, hygiene supervision, and export control of such food products.

3.2 Function Overview

The Evaluation and Review System under Overseas Food Safety Management System is exclusively intended for Overseas Competent Authorities to submit applications for the evaluation and review of overseas food safety management systems to China Customs, cooperate in retrospective inspections of food safety management systems initiated by China Customs, and query and view protocols uploaded by China Customs.

Overseas Competent Authorities Overseas Competent Authorities may submit applications for the evaluation and review of food safety management systems for the following food categories to China Customs. An application for the evaluation and review of a food safety management system shall be determined by the combination of "country (region) and specific food category". Food categories include: Meat and Meat Products, Casings, Edible Bird's

Nest, Bee Products, Eggs and Egg Products, Edible Animal Fats and Oils, Edible Grains, Grain Flour, Malt, Dairy Products, Nuts and Seeds, Dried Fruits, and Aquatic Products.

Among them, meat products include: Beef Products; Pork Products; Lamb Products; Horse, Donkey and Mule Meat Products; Poultry Meat Products; Rabbit Meat Products; Venison Products; Camel Meat Products; Bear Meat Products; Kangaroo Meat Products; Dog Meat Products; and Other Meat Products. Casings include: Hog Casings; Sheep Casings; Beef Casings; Deer Casings; and Other Animal-Derived Casings. Dairy Products include: Infant Formula Dairy Products; Pasteurized Milk; and Other Dairy Products.

Since Customs has different evaluation requirements for the food safety management systems of different food categories, the content of the questionnaires designed for evaluation and review also varies. There are 13 types of questionnaires in total, namely: Meat Products Questionnaire, Casings Questionnaire, Edible Bird's Nest Questionnaire, Bee Products Questionnaire, Eggs and Egg Products Questionnaire, Edible Animal Fats and Oils Questionnaire, Edible Grains Questionnaire, Grain Flour Questionnaire, Malt Questionnaire, Nuts and Seeds Questionnaire, Dairy Products Questionnaire, Dried Fruits Questionnaire, and Aquatic Products

Questionnaire.

Chapter 4 Evaluation and Review

Overseas Competent Authorities submit applications for the evaluation and review of food safety management systems to China Customs. After the application is accepted, Overseas Competent Authorities shall cooperate with China Customs' evaluation work, complete the questionnaire, and submit relevant materials. The evaluation and review application process consists of seven phases: Application Phase, Questionnaire Phase, Evaluation Phase, Protocol Consultation, Protocol Signing, Official Certificate Consultation, and Official Certificate Confirmation. During the Evaluation Phase, China Customs initiates an evaluation of the application submitted by the Overseas Competent Authority. If rectification is required during the evaluation, the Overseas Competent Authority shall submit rectification materials. If no rectification is needed, this phase will be directly skipped in the system, and no operation is required from the Overseas Competent Authority.

4.1 Evaluation and Review Application

Enter the following URL in the browser

<https://agcy.singlewindow.cn> to open the login page:

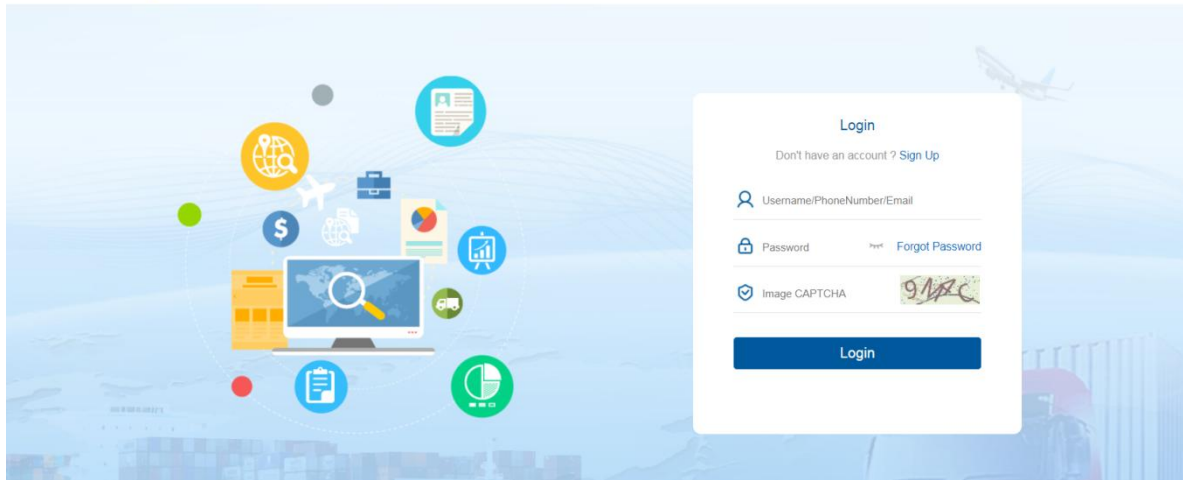


Figure 4-1 Login Interface

Enter the Overseas Competent Authority account (which is assigned by the Food Safety Bureau of the General Administration of Customs; please contact your country's embassy or consulate in China) and password to log in. Select "Evaluation and Review" - "Evaluation and Review Application" from the left menu.

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation stage >>> Protocol signing >>> Official certificate consultation >>> Official certificate signing

[Submit](#) [Add](#)

*Uniform number of application:

*Country/Region:

*Name of competent authority in the country (region):

*Food category:

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based Industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific departments:

*Contact person - name:

*Contact person - position:

*Contact person - phone number: -

*Contact person - E-mail:

*Overview of the application (please specify the Chinese, English or Latin scientific names of the specific products to be exported to China):

*Application attachment:

1. Please upload a scanned copy of the official application document, with the seal of the official authority or the signature of the person in charge.
2. Only files with the suffixes of *.jpg|.jpeg|.gif|.png and *.pdf can be uploaded, and a single file cannot be larger than 4M.

Order No.	Attachment type	Required	Attachment name	Operation
1	Application attachment (including scanned copies with the seal of the official authorities or the signature of the person in charge)	Yes	-	- Add Files

0/2048

Figure 4-2 Initial Interface of Evaluation and Review Application

Select the food category that needs to be assessed and

reviewed. The applicable specific food categories will be displayed below based on the food management scope of the Overseas Competent Authority.

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation stage >>> Protocol signing >>> Official certificate consultation >>> Official certificate signing

*Uniform number of application:

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments:

*Contact person - name:

*Contact person - position: + -

*Contact person - phone number:

*Contact person - E-mail:

*Overview of the application (please specify the Chinese, English or Latin scientific names of the specific products to be exported to China):

Figure 4-3 Food Category Selection for Evaluation and Review Application

Fill in all mandatory fields, upload attachments, click [Submit], and after confirmation, a "submission successful" prompt will appear. The application will be sent to China Customs. Upon submission, the system will automatically fill the "Unified Application Number" field with the assigned number. The current process phase and status of the application are shown at the top of the form.

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

current state: Successfully send to the customs

*Uniform number of application: 202512000000028467

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cublose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments: weorioweoir

*Contact person - name: tom

*Contact person - position: aaa

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 1@2.com

*Overview of the application (please specify the Chinese, English or Latin scientific names of the specific products to be exported to China): aaaaaaaaaaaaaaaaaaaaaa

Figure 4-4 Successful Submission of Food Evaluation and Review Application (Partial)

4.2 Evaluation and Review Query

Click "Evaluation and Review" - "Evaluation and Review Query" from the left menu; the query homepage will be displayed on the right. You can filter by food category. By default, all applications initiated by the Overseas Competent Authority are displayed upon entry.

Evaluation and review query

Food category: ALL

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
1	202512000000028467	Meat	Beef products	Overview Details	2025-12-25	Successfully send to the customs	Application stage	Examine
2	202512000000028067	Eggs and egg products	Eggs and egg products	Overview Details	2025-12-10	Received by customs	Application stage	Examine
3	202510000000023243	Plant-based seasoning powder	Plant spices	Overview Details	2025-10-11	Received by customs	Application stage	Examine
4	202510000000023211	Meat	Beef products	Overview Details	2025-10-17	Refused by the customs	Verification of Official Certificate	Examine
5	202510000000023209	Casings	Pig intestine casings	Overview Details	2025-10-09	Pending	Questionnaire stage	Examine
6	202509000000022435	Frozen fruits	Frozen fruit	Overview Details	2025-10-07	Submit	Protocol consultation	Examine
7	202509000000022433	Grain products	Grain products and other products	Overview Details	2025-09-11	Pending	Questionnaire stage	Examine
8	202509000000022431	Dried fruits	Dried fruits	Overview Details	2025-09-11	Pending	Questionnaire stage	Examine
9	202509000000022429	Nuts and Seeds	Nuts and seeds	Overview Details	2025-09-11	Pending	Questionnaire stage	Examine
10	202509000000022427	Plant-based seasoning powder	Plant spices	Overview Details	2025-09-11	Pending	Questionnaire stage	Examine

Showing 1 to 10 of 27 rows rows per page

Figure 4-5 Evaluation and Review Query

Explanation of some fields in the query results:

1. Application Overview: Click "View Details" to check the specific content.
2. Status: The application's current phase status reflects only the data status of the current phase. This field is derived from the "Processing Status" displayed on the evaluation and review details page (red text at the top right corner). Including: "Temporarily Saved", "Declared", "Successfully Sent to Customs", "Failed to Send to Customs", "Successfully Filed by Customs", "Failed to File by Customs", "Accepted", "Supplementary Information and Corrections Required", and "Approved".
3. Phase: The current business phase of the application.
4. Customs Feedback: It records China Customs' feedback on the current phase. Click to view details if the status is "Rejected" or "Supplementary Information and Corrections Required".
5. View Details: Click the Unified Application Number to access the evaluation and review details page, where you can check entry details and current data status. Clicking 'Next Phase' in the navigation bar when the application has not yet entered the subsequent phase triggers the following prompt: 'This phase has not been entered; this operation is not allowed.'

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

Submit current state: Received by customs

*Uniform number of application: 20251200000028467

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments: weorloweir

*Contact person - name: tom

*Contact person - position: aaa

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 1@2.com

*Overview of the application (please specify the Chinese, English or Latin scientific names of the specific products to be exported to China)

aaaaaaaaaaaaaaaaaaaaaa

Figure 4-6 Detailed Processing of Evaluation Application

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

Submit current state: Received by customs

*Uniform number of application: 20251200000028467

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments: weorloweir

*Contact person - name: tom

*Contact person - position: aaa

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 1@2.com

*Overview of the application (please specify the Chinese, English or Latin scientific names of the specific products to be exported to China)

aaaaaaaaaaaaaaaaaaaaaa

Info X

! This stage has not started!

Confirm

Figure 4-7 Prompt for Not Entering the Next Phase

Note: Except for the Application Phase (initiated via Evaluation and Review Application), subsequent phases (Questionnaire Phase, Evaluation Phase, Protocol Consultation, etc.) are accessed through the Evaluation and Review Query entry.

4.2.1 Application Phase

The Application Phase refers to submitting the evaluation and review application. For detailed usage, see Chapter 4.1 Evaluation and Review Application. This phase is accessed through Evaluation and Review Query. Available detailed statuses: Temporarily Saved, Declared, Successfully Sent to Customs, Failed to Be Received by Customs, Received by Customs, Rejected, Pending, Supplementary Information and Corrections Required, and Approved. The application can only be edited when the status is "Failed to Be Received by Customs", "Temporarily Saved", or "Supplementary Information and Corrections Required". No editing or resubmission is allowed for other statuses. Once China Customs approves the application, the system will receive confirmation for the next phase (Questionnaire Phase), and the application data will be transferred to the Questionnaire Phase.

The screenshot shows a web interface titled "Evaluation and review query". It features a search form with a "Food category" dropdown menu currently set to "Meat". Below the form are two buttons: "Q Query" and "Reset". Below the form is a table with the following data:

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
6	202200000000002001	Meat	Beef products:Rabbit meat products	Overview Details	2025-03-18	Accepted	Application stage	Examine

At the bottom of the table, it says "Showing 6 to 6 of 6 rows" and "5 rows per page". There are also navigation icons for the table.

Figure 4-8 Evaluation and Review Query - Accepted Status

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

This stage has been completed

[Submit](#)

*Uniform number of application: 20220000000002001

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments: 测试部门123

*Contact person - name: 李东升

*Contact person - position: 牡丹

*Contact person - phone number: + 010 - 22668899

*Contact person - E-mail: lvueiruowe@yahoo.com

*Overview of the application (please specify the Chinese,English or Latin scientific names of the specific products to be exported to China)

牛肉和兔肉产品

Figure 4-9 Evaluation and Review Details - Accepted Status

Evaluation and review query

Food category: Meat

[Query](#) [Reset](#)

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
6	20220000000002001	Meat	Beef products:Rabbit meat products	Overview Details	2025-03-18	Refuse to accept	Application stage	Examine

Showing 6 to 6 of 6 rows 5 rows per page

Figure 4-10 Evaluation and Review Query - Rejected Status

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

current state : Refuse to accept

[Submit](#)

*Uniform number of application: 20220000000002001

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Beef products Pork products Mutton products Horse meat, Donkey meat, Mule meat products Poultry products

Rabbit meat products Venison products Camel meat products Bear meat products Kangaroo meat products

Dog meat products Other meat products

*Specific departments: 测试部门123

*Contact person - name: 李东升

*Contact person - position: 牡丹

*Contact person - phone number: + 010 - 22668899

*Contact person - E-mail: lvueiruowe@yahoo.com

*Overview of the application (please specify the Chinese,English or Latin scientific names of the specific products to be exported to China)

牛肉和兔肉产品

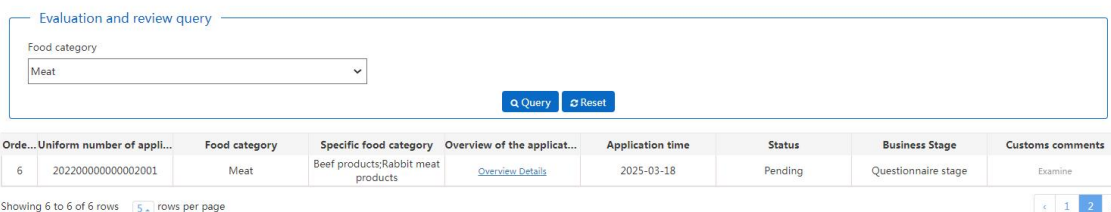
7/2048

Figure 4-11 Evaluation and Review Details - Application Rejected Status

4.2.2 Questionnaire Phase

In the Evaluation Application Query, the data phase is "Questionnaire Phase", and the evaluation and review application will proceed to the Questionnaire Phase. Applications with "Pending" status in the Questionnaire Phase. Click the relevant entry in the query list to access the questionnaire details. Complete the questionnaire as required, noting that mandatory fields and mandatory attachment uploads must be completed.

Note: For market access applications of certain food products, no risk evaluation questionnaire is required. Only technical evaluation data of the products provided by the exporter is needed. Upload relevant materials and attachments under the last questionnaire question "Supplementary Materials".



Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
6	202200000000002001	Meat	Beef products;Rabbit meat products	Overview Details	2025-03-18	Pending	Questionnaire stage	Examine

Showing 6 to 6 of 6 rows | 5 rows per page

Figure 4-12 Evaluation and Review List Query - Questionnaire (Pending)



Application stage >>> **Questionnaire stage** >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

Save Submit Add current state : Pending

General Information (Questionnaire I) ▾

Information for Meat offal/by-products(Questionnaire II) ▾

Information for Meat products(Questionnaire III) ▾

Supplementary materials ▾

Figure 4-13 Evaluation and Review Details - Questionnaire Details 1

Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

Save Submit Add current state: Pending

General Information (Questionnaire 1) ▾

1.1 Establishments and Industrial Information

In this section, please fill out the information of your country's meat establishments and industry, and the specific conditions regarding to the establishments which apply for export of meat and products to China.

1.1.1 Farms

1.1.1.1 Domestic farms

1.1.1.1.1 Please list in form format. The number of the domestic farms, the quantity of animal slaughter per year, animal feeding methods, such as grass feeding, grain feeding, etc.

Attachment upload (optional) 0/4000

1.1.1.2 The farms for export

1.1.1.2.1 Please list in form format. The number of the farms for exported, the quantity of animal slaughter per year, animal feeding methods, such as grass feeding, grain feeding.

Attachment upload (optional) 0/4000

1.1.2 Establishments including slaughtering, cutting, processing (meat products), cold storage

1.1.2.1 The meat establishments registered with the Competent Authority. Please list in form format: the number and list of the establishment including slaughtering, cutting, processing (meat products), cold storage, with their corresponding annual outputs, respectively.

Figure 4-14 Evaluation and Review Details - Questionnaire Details 2

After completing the questionnaire, click [Submit] to send it to China Customs. Available questionnaire statuses: Pending (Questionnaire to Be Completed), Temporarily Saved, Declared, Successfully Sent to Customs, Failed to Be Received by Customs, Received by Customs, Rejected, Pending, Supplementary Information and Corrections Required, and Phase Completed. The questionnaire can only be edited when the status is "Pending", "Failed to Be Received by Customs", "Temporarily Saved", or "Supplementary Information and Corrections Required". No editing or resubmission is allowed for other statuses. If China Customs requires supplementation and correction, view the details by clicking "Customs Feedback" in the query list. Once the questionnaire is approved by China Customs, the application data will be transferred to either the Evaluation Phase or Protocol Consultation Phase based

on the customs confirmation.

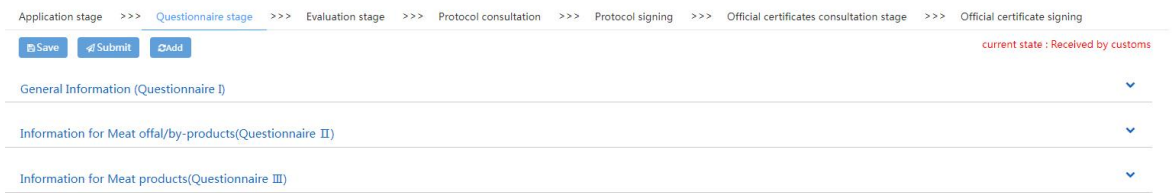


Figure 4-15 Evaluation and Review Details - Questionnaire Received by Customs

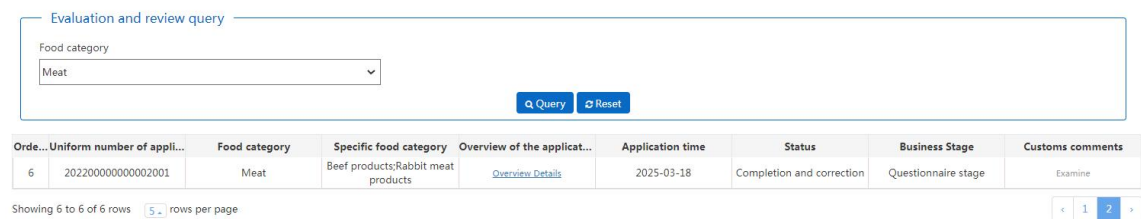


Figure 4-16 Evaluation and Review List Query - Questionnaire Supplementary Information and Corrections Required



Figure 4-17 Evaluation and Review Details - Questionnaire Supplementary Information and Corrections Required

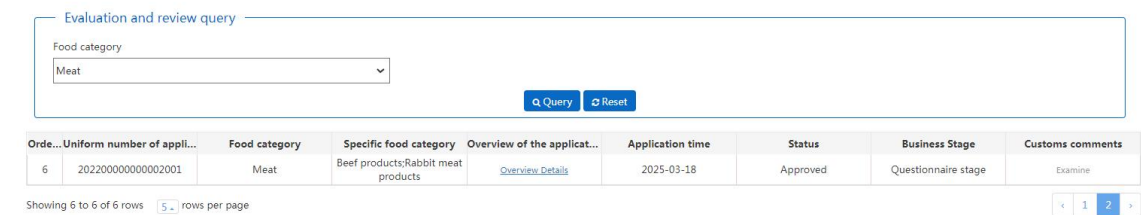


Figure 4-18 Evaluation and Review List Query - Questionnaire Approved

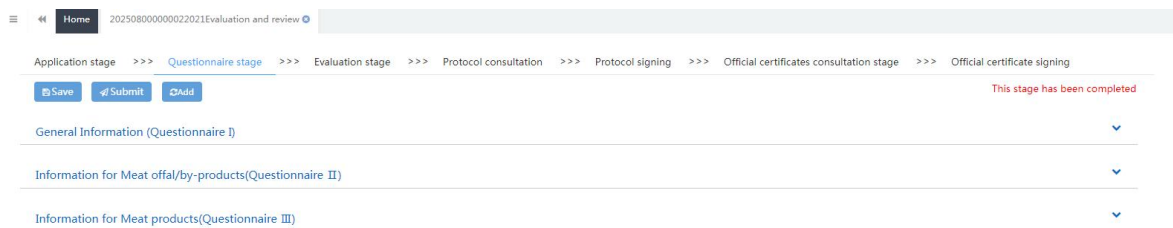


Figure 4-19 Evaluation and Review Details - Questionnaire Approved by Customs

4.2.3 Evaluation Phase

When the Questionnaire Phase status is "Phase Completed", the application will proceed to the Evaluation Phase (displayed as "Evaluation Phase" in the query list). If the list status is "Approved", China Customs will send confirmation for the next phase (Protocol Consultation), requiring no operation from the competent authority of the relevant country (region). If the status is "Pending", the data will enter the Evaluation Phase.

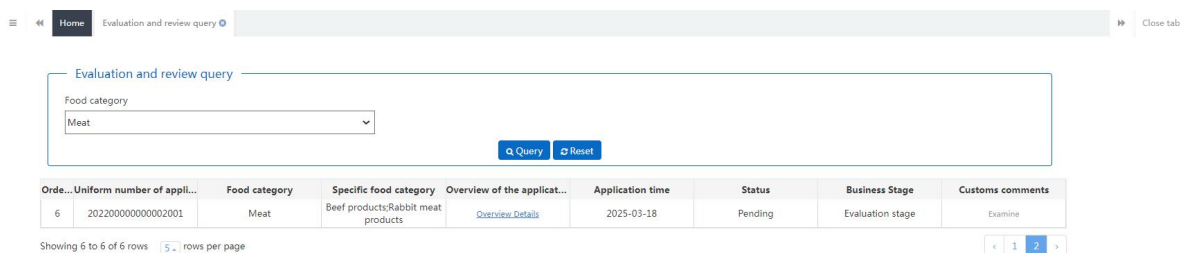


Figure 4-20 Evaluation and Review List Query - Evaluation Phase (Pending)

Home Evaluation and review query 20220000000002001Evaluation and review Close tab

Application stage >>> Questionnaire stage >>> **Evaluation stage** >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

Submit current state: Pending

*Uniform number of application: 20220000000002001

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category: Meat

*Specific food category: Beef products,Rabbit meat products

*Rectification serial number: 00000000-0000-0158-0093-161202651112

*Rectification date: 2022-10-31

Rectification requirement: 请进行第二次整改!!!

Rectification related materials (please click the link below to download the rectification related materials)
no attachment

*Rectification statement: 123

*Supporting documents related to rectification:
Only files with the suffix *.jpg|.jpeg|.gif|.png|.pdf can be uploaded, and the size of a single file cannot exceed 4 Mb.

Order No.	Attachment type	Required	Attachment name	Operation
1	Rectification content document	Yes	Penguins.jpg	Delete Download Add Files

Figure 4-21 Evaluation and Review Details - Evaluation Phase Details

Access the Evaluation and Review Query list, click the selected entry to enter the Evaluation Phase details page, complete the rectification explanation, and upload rectification supporting documents. After submission, available statuses: Declared, Pending, Successfully Sent to Customs, Received by Customs, Failed to Be Received by Customs, and Phase Completed (Final Status). If the evaluation is failed, China Customs will issue a new rectification requirement, and the status will revert to "Pending". If China Customs approves the evaluation, the status will change to "Phase Completed" upon entering the next phase (Protocol Consultation). The Evaluation Phase ends here.

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
6	202200000000002001	Meat	Beef products;Rabbit meat products	Overview Details	2025-03-18	Approved	Evaluation stage	Examine

Figure 4-22 Evaluation and Review List Query - Evaluation Phase Approved

Application stage >>> Questionnaire stage >>> **Evaluation stage** >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

[Submit](#) This stage has been completed

*Uniform number of application: 202200000000002001

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category: Meat

*Specific food category: Beef products;Rabbit meat products

*Rectification serial number: 00000000-0000-0158-0093-161202651112

*Rectification date: 2022-10-31

Rectification requirement: 请进行第二次整改!!!

Rectification related materials (please click the link below to download the rectification related materials): no attachment

*Rectification statement: 123

Figure 4-23 Evaluation and Review Details - Evaluation Phase Approved

4.2.4 Protocol Consultation

After the Evaluation Phase is completed, GACC may initiate Protocol Consultation through the system. The query list shows the data is in the "Protocol Consultation" phase with "Pending" status. Click the Unified Application Number in the operation column to view Protocol Consultation details.

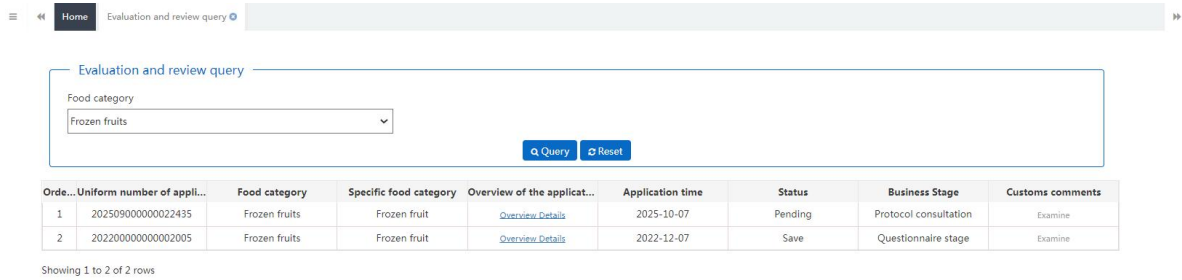


Figure 4-24 Evaluation and Review List Query - Protocol Consultation (Pending)

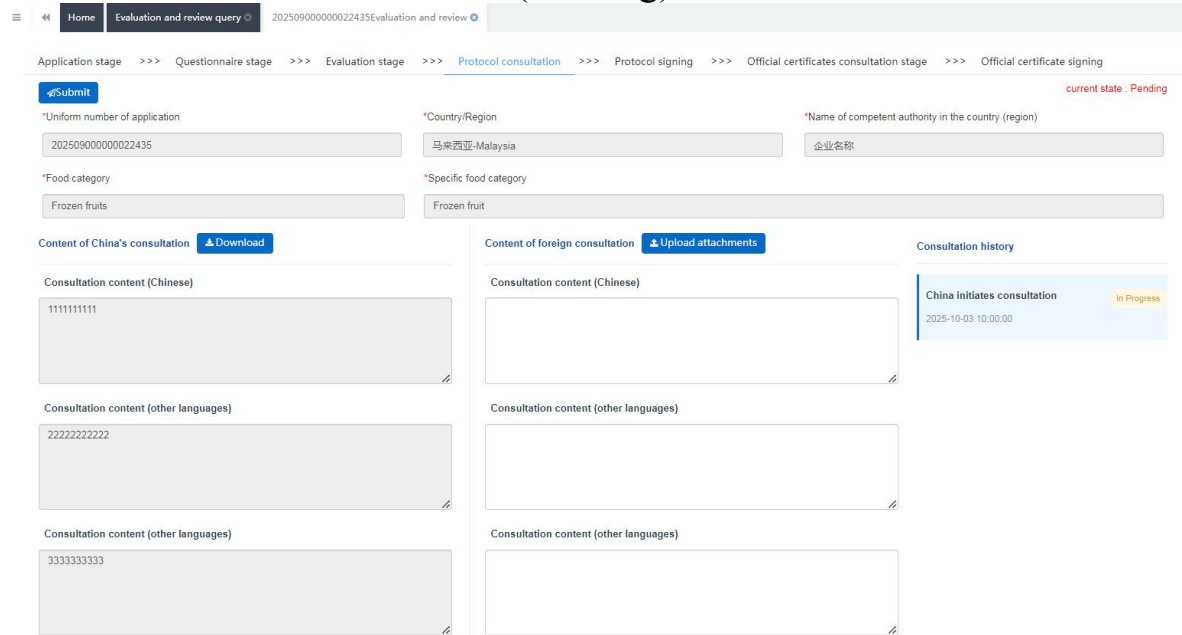


Figure 4-25 Evaluation and Review Details - Protocol Consultation Details

Based on China's consultation content, complete the foreign consultation feedback, upload attachments, and click [Submit Consultation Response]. The feedback will be submitted to GACC, and the consultation history will be recorded on the right side of the details page. Multiple rounds of consultation are allowed.

Figure 4-26 Evaluation and Review Details - Protocol Consultation Process

Upon consultation completion, a confirmation will be received from GACC. On the Evaluation and Review Query interface, the current phase remains "Protocol Consultation" and the status updates to "Approved". The details page status shows "Current Status: Protocol Consultation Completed". The final foreign response in the consultation history will also be marked as "Processed".

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
1	20250900000022435	Frozen fruits	Frozen fruit	Overview Details	2025-10-07	Approved	Protocol consultation	Examine
2	20220000000002005	Frozen fruits	Frozen fruit	Overview Details	2022-12-07	Save	Questionnaire stage	Examine

Showing 1 to 2 of 2 rows

Figure 4-27 Evaluation and Review List Query - Protocol Consultation

Application stage >>> Questionnaire stage >>> Evaluation stage >>> **Protocol consultation** >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing

current state: **Approved**

Submit

*Uniform number of application: 202509000000022435

*Country/Region: 马来西亚-Malaysia

*Name of competent authority in the country (region): 企业名称

*Food category: Frozen fruits

*Specific food category: Frozen fruit

Content of China's consultation **Download**

Content of foreign consultation **Upload attachments**

Consultation history

Foreign response: 2025-10-07 06:28:38 **In Progress**

China initiates consultation: 2025-10-03 10:00:00 **Processed**

Consultation content (Chinese): 1111111111

Consultation content (other languages): 2222222222

Consultation content (other languages): 3333333333

Figure 4-28 Evaluation and Review Details - Protocol Consultation Completed

4.2.5 Protocol Signing

After the completion of protocol consultations and the actual signing by both Chinese and foreign parties, the system will receive a receipt of the signed protocol from the General Administration of Customs of the People's Republic of China (GACC). Overseas Competent Authorities may inquire about and download the protocol through the system. On the evaluation and review query interface, the current phase is "Protocol Signing" and the status is "Approved". The status on the details interface displays "Current Status: Protocol Signing Completed".

Home Evaluation and review query

Food category: Grain products

Query Reset

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
1	202509000000022433	Grain products	Grain products and other pr oducts	Overview Details	2025-09-11	Pending	Questionnaire stage	Examine
2	202212000000003601	Grain products	Grain products and other pr oducts	Overview Details	2022-12-12	Received by customs	Application stage	Examine
3	20220000000002007	Grain products	Grain products and other products	Overview Details	2022-10-31	Approved	Protocol signing	Examine

Showing 1 to 3 of 3 rows

Figure 4-29 Evaluation and Review List Query - Evaluation and Review Protocol Signing

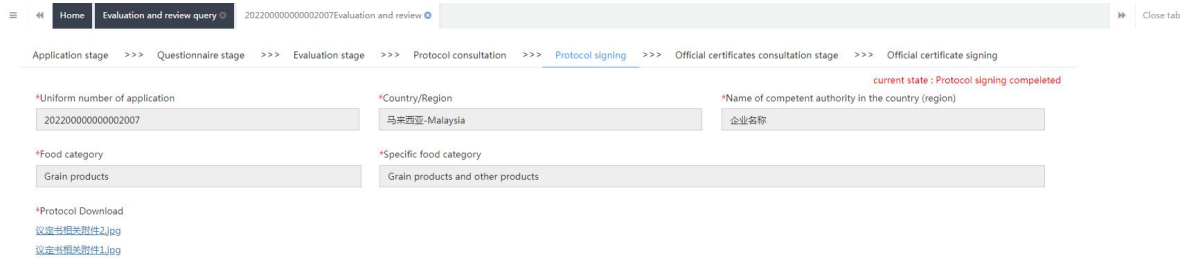


Figure 4-30 Evaluation and Review Details -Protocol Signing Details

After the completion of protocol signing, the system will receive a receipt of the issued Inspection and Quarantine Announcement from GACC. On the evaluation and review query interface, the current phase is displayed as "Inspection and Quarantine Announcement Issuance" and the status is "Approved". There is no independent operation page for this phase, and the system synchronizes the status automatically.

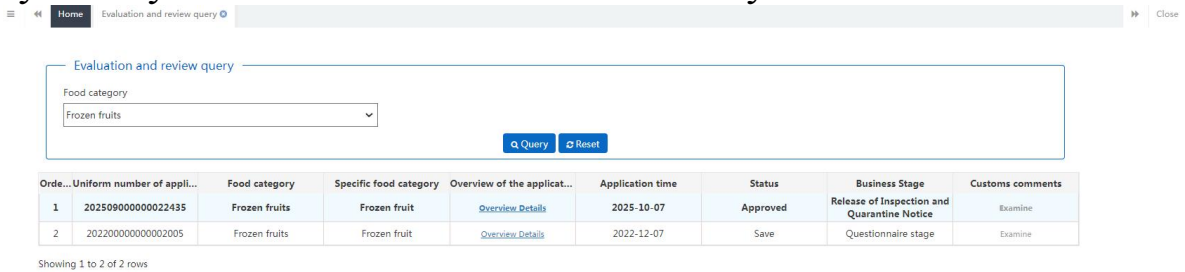


Figure 4-31 Evaluation and Review List Query - Inspection and Quarantine Announcement Issuance

4.2.6 Official Certificate Consultation

After the completion of the Inspection and Quarantine Announcement signing phase, GACC will initiate official certificate consultation through the system. Through the query list, it can be found that the data is in the "Official Certificate Consultation" phase

with the status "Pending". Click the "Unified Application Number" in the operation column to view the details of the certificate consultation.

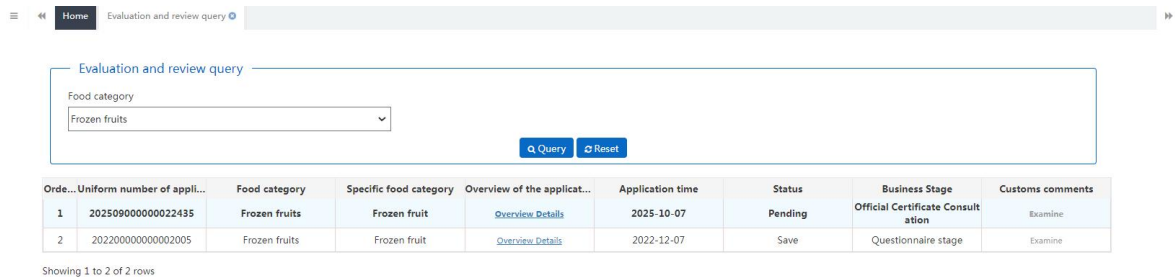


Figure 4-32 Evaluation and Review List Query - Official Certificate Consultation (Pending)

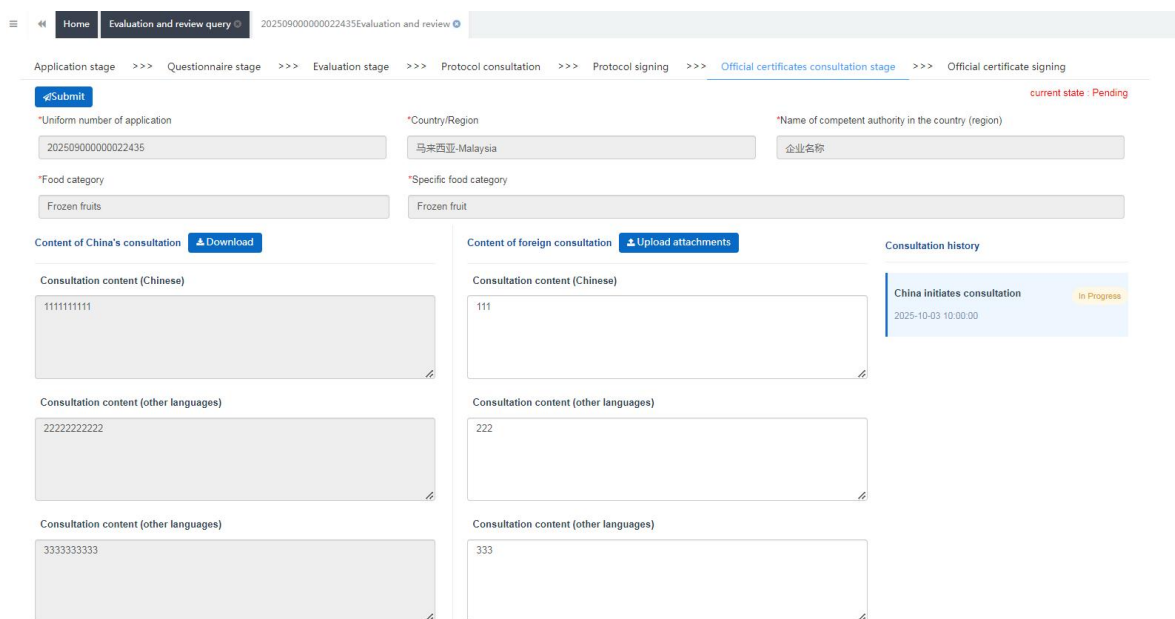


Figure 4-33 Evaluation and Review Details - Official Certificate Consultation Details

Based on China's consultation content, complete the foreign consultation feedback, upload attachments, and click [Submit Consultation Response]. The feedback will be submitted to GACC, and the consultation history will be recorded on the right side of the

details page. Multiple rounds of consultation are allowed.

Figure 4-34 Evaluation and Review Details – The Process of Official Certificate Consultation

If the consultation is completed, a receipt confirming the completion of the official certificate consultation from GACC will be received. On the evaluation and review query interface, the current phase is "Official Certificate Consultation" and the status changes to "Approved". The status on the details interface displays "Current Status: Official Certificate Consultation Completed". The final foreign response in the consultation history will also be marked as "Processed".

Note: After the consultation on the final version of the official certificate is completed, Overseas Competent Authorities may upload attachments such as the list of signatories, signatures, and seals of the certificate signatories.

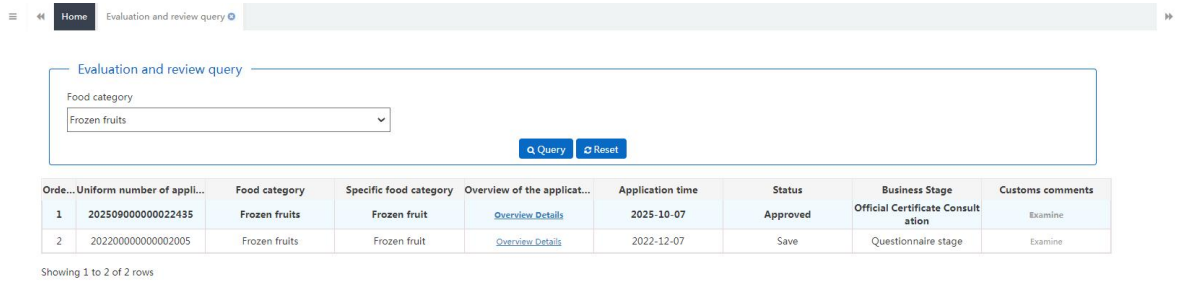


Figure 4-35 Evaluation and Review List Query - Official Certificate Consultation

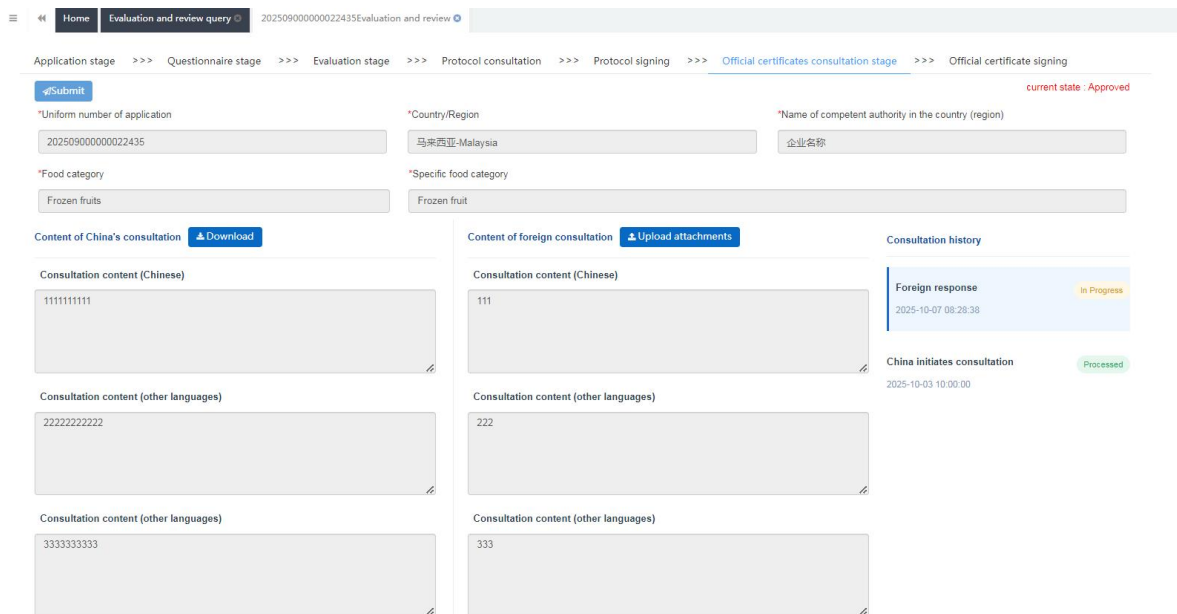


Figure 4-36 Evaluation and Review Details - Completion of Official Certificate Consultation

4.2.7 Official Certificate Confirmation

After the completion of the certificate consultation, the system will receive a receipt confirming the official certificate from GACC. Overseas Competent Authorities may inquire about and download the official certificate through the system. On the evaluation and review query interface, the current phase is "Official Certificate Confirmation" and the status is "Approved". The status on the details

interface displays "This phase has been completed".

The screenshot shows the 'Evaluation and review query' interface. At the top, there is a breadcrumb trail: Home > Evaluation and review query. Below this is a search form with a 'Food category' dropdown menu set to 'Meat' and two buttons: 'Query' and 'Reset'. Below the search form is a table with the following data:

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
1	202510000000023211	Meat	Beef products	Overview Details	2025-10-17	Approved	Verification of Official Certificate	Examine
2	202508000000022021	Meat	Beef products	Overview Details	2025-08-14	Approved	Questionnaire stage	Examine
3	202200000000003201	Meat	Beef products	Overview Details	2022-12-07	Received by customs	Application stage	Examine
4	202200000000002401	Meat	Beef products	Overview Details	2022-11-28	Received by customs	Application stage	Examine
5	202200000000002001	Meat	Beef products;Rabbit meat products	Overview Details	2025-03-18	Approved	Evaluation stage	Examine

Showing 1 to 5 of 5 rows

Figure 4-37 Evaluation and Review List Query - Official Certificate Confirmation

The screenshot shows the 'Evaluation and Review Details' interface for application 202510000000023211. The breadcrumb trail is: Home > Evaluation and review query > 202510000000023211Evaluation and review. Below this is a progress bar with stages: Application stage >>> Questionnaire stage >>> Evaluation stage >>> Protocol consultation >>> Protocol signing >>> Official certificates consultation stage >>> Official certificate signing. The current state is 'Official certificate verification completed'. The form contains the following fields:

- *Uniform number of application: 202510000000023211
- *Country/Region: 马来西亚-Malaysia
- *Name of competent authority in the country (region): 企业名称
- *Food category: Meat
- *Specific food category: Beef products
- *Official certificate Download: no attachment

Figure 4-38 Evaluation and Review Details - Official Certificate Confirmation

After the official certificate is confirmed, the entire evaluation and review process is completed, and the system will receive a receipt confirming the completion of the process from GACC. On the evaluation and review query interface, the current business phase changes to "Completed" and the status is "Approved". There is no change on the details page.

Home Evaluation and review query

Evaluation and review query

Food category
Meat

Query Reset

Order...	Uniform number of appli...	Food category	Specific food category	Overview of the applicat...	Application time	Status	Business Stage	Customs comments
1	202510000000023211	Meat	Beef products	Overview Details	2025-10-17	Approved	Complete	Examine
2	202508000000022021	Meat	Beef products	Overview Details	2025-08-14	Approved	Questionnaire stage	Examine
3	202200000000003201	Meat	Beef products	Overview Details	2022-12-07	Received by customs	Application stage	Examine
4	202200000000002401	Meat	Beef products	Overview Details	2022-11-28	Received by customs	Application stage	Examine
5	202200000000002001	Meat	Beef products;Rabbit meat products	Overview Details	2025-03-18	Approved	Evaluation stage	Examine

Showing 1 to 5 of 5 rows

Figure 4-39 Evaluation and Review List Query - Completion of Evaluation and Review

Chapter 5 Retrospective Inspection

China Customs initiates a retrospective inspection of the food safety management system. Retrospective inspection applies only to the safety management system of specific food products. For food categories that have been approved through Customs' evaluation and review, China Customs may send retrospective inspection information to Overseas Competent Authorities as needed for work purposes. Overseas Competent Authorities to receive the retrospective inspection are selected by China Customs in the system based on the authority responsible for such products.

After logging into the system, Overseas Competent Authorities select "Retrospective Inspection" - "Retrospective Inspection Query" from the left menu. The homepage of retrospective inspection is displayed on the right, and filtering can be performed by food category. By default, all retrospective inspections received by the Overseas Competent Authority are shown in the query results upon

entry.

Retrospective examination query

Food category

Aquatic products

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Pending	Receiving inspection stage	Examine
3	01KA0KGN5RFG03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-1 Retrospective Inspection Query

Explanation of some fields in the query results:

1. Status: The status of the current phase of the retrospective inspection.
2. Phase: The phase of the current application, including seven processing phases (Inspection Receipt Phase, Questionnaire Phase, Evaluation and Review, Protocol Consultation, Protocol Signing, Official Certificate Consultation, and Official Certificate Confirmation) and the Final Completion Phase.
3. View: Click the [View] button for Customs' Feedback in the operation column to inquire about Customs' feedback.
4. Click on the data in the list: Access the retrospective inspection handling details page to check the status of each phase of the retrospective inspection.

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspecti... >>> Questionnair... >>> Evaluation... >>> Protocol cons... >>> Protocol si... >>> Official certificates consult... >>> Official certificate...

current state : Received by customs

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTTEST

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Aquaculture Products Captured Aquatic Products

Specific departments: [Empty field]

*Contact person - name: zhangMing

*Contact person - position: tel

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 123@123.COM

Retrospective inspection related attachments (please click the link below to view the inspection content)
no attachment

Overview of the application (please specify the Chinese,English or Latin scientific names of the specific products to be exported to China)
发起回源性审查

Figure 5-2 Retrospective Inspection Handling Details

5.1 Inspection Receipt Phase

After the system receives the retrospective inspection plan initiated by China Customs, the retrospective inspection query page displays the retrospective inspection information, with the phase shown as "Inspection Receipt Phase" and the status as "Pending".

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Pending	Receiving inspection stage	Examine
3	01KA0KGNASRFG03RQ75QQMKS54	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-3 Retrospective Inspection Query - Pending

Click [View] to access the retrospective inspection data entry interface. Fill in the relevant information as required by the interface. Click [Accept Inspection] or [Reject Inspection].

Accept Inspection: It indicates that the competent authority agrees to the inspection, and the subsequent retrospective inspection process will be initiated. Handling statuses include: Pending, Successfully Sent to Customs, Received by Customs, etc. On the retrospective inspection query page, the evaluation and review status is displayed as "In Progress", and the current phase is "Inspection Receipt Phase".

Reject Inspection: If the competent authority rejects the retrospective inspection, China Customs will directly terminate the inspection upon receiving the feedback. The status on the retrospective inspection query page will eventually change to "Not Approved", and the current business phase will switch to

"Completed".

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consulta... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

current state : Pending

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Aquaculture Products Captured Aquatic Products

Specific departments: [Empty]

*Contact person - name: zhangMing

*Contact person - position: tel

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 123@123.COM

Retrospective inspection related attachments (please click the link below to view the inspection content)

no attachment

Figure 5-4 Retrospective Inspection Query Details - Inspection Receipt Phase (Pending)

Retrospective examination query

Food category: Aquatic products

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHPPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Received by customs	Receiving inspection stage	Examine
3	01KA0KGNASRF603RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8ICEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-5 Retrospective Inspection Query Details - Inspection Receipt Phase (Accepted)

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

current state : Received by customs

Agree to inspect Refuse to inspect

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Aquaculture Products Captured Aquatic Products

Specific departments

*Contact person - name: zhangMing

*Contact person - position: tel

*Contact person - phone number: + 010 - 12345678

*Contact person - E-mail: 123@123.COM

Retrospective inspection related attachments (please click the link below to view the inspection content)

no attachment

Overview of the application (please specify the Chinese,English or Latin scientific names of the specific products to be exported to China)

Figure 5-6 Retrospective Inspection Query Details - Inspection Receipt Phase (Accepted, Partial)

Retrospective examination query

Food category: Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVHFPDWD310S8Y3M6F7S	Aquatic products	Aquaculture Products:Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products:Captured Aquatic Products	2025-11-17	Received by customs	Receiving inspection stage	Examine
3	01KA0KGNASRFQ3RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-7 Retrospective Inspection Query - Inspection Receipt Phase (Rejected)

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination 01KA05AW8JCEFT3WHPR57PK0WRRetrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

current state : Received by customs

Agree to inspect Refuse to inspect

*Uniform number of application: 01KA05AW8JCEFT3WHPR57PK0WR

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category

Dairy Meat Casings Cubilose Bee products

Eggs and egg products Edible animal oil Rice Grain powder based industrial products and malt Dehydrated vegetables

Plant-based seasoning powder Nuts and Seeds Dried fruits Aquatic products Grain products

Frozen fruits null

*Specific food category

Aquaculture Products Captured Aquatic Products

Specific departments

*Contact person - name: 联系人

*Contact person - position: 职务

*Contact person - phone number: + 010 - 617828888

*Contact person - E-mail: soso@126.com

Retrospective inspection related attachments (please click the link below to view the inspection content)

no attachment

Overview of the application (please specify the Chinese,English or Latin scientific names of the specific products to be exported to China)

Figure 5-8 Retrospective Inspection Query Details - Inspection Receipt Phase (Rejected)

5.2 Questionnaire Phase

When the phase of the retrospective inspection in the query list is "Questionnaire Phase" and the status changes to "Pending", the retrospective inspection enters the Questionnaire Phase. For retrospective inspection applications with the Questionnaire Phase status as "Pending", click [View] in the Customs' Comments column to view the requirements proposed by China Customs at this phase. Select the data to view (the background color of the selected list data turns blue), click to access the questionnaire details, and fill in the questionnaire as required by the questionnaire list. Note that items marked with * and the "Attachment Upload (Mandatory)" field require mandatory completion and attachment submission.

Note: If only the technical evaluation data of the corresponding product needs to be provided by the exporter during the retrospective inspection, the relevant documents and attachments can be filled in and uploaded under the last question "Supplementary Materials" in the questionnaire.

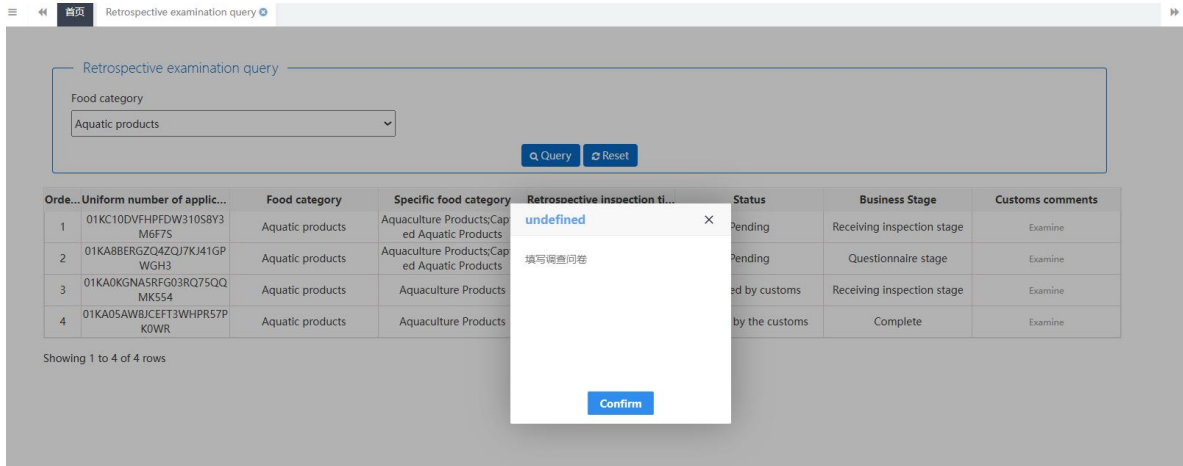


Figure 5-9 Questionnaire Phase (Pending) and Display of Customs' Comments

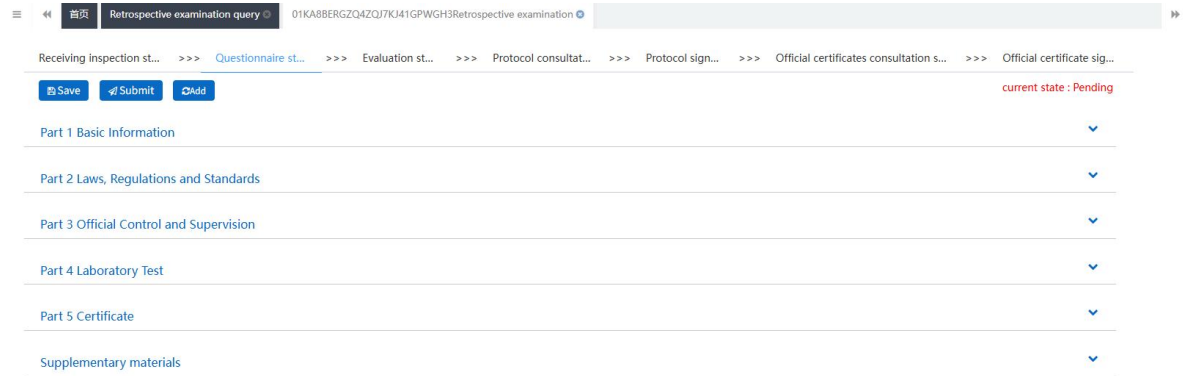


Figure 5-10 Questionnaire Details 1

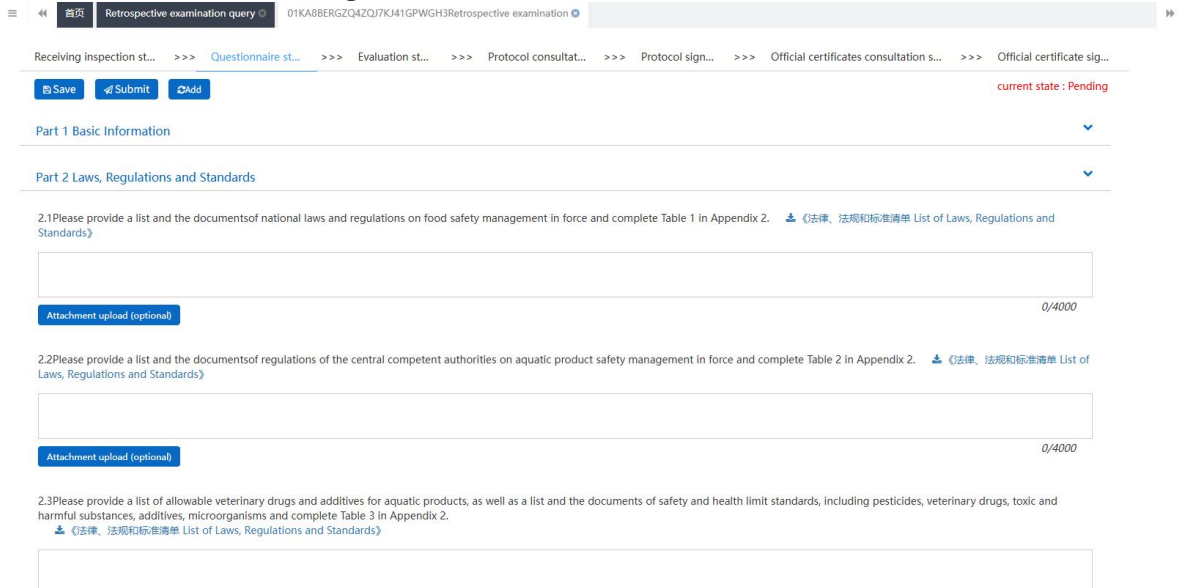


Figure 5-11 Questionnaire Details 2 (Partial)

After completing the questionnaire, click [Submit] to send it to China Customs. The questionnaire status allows querying data with the following statuses: Declared, Successfully Sent to Customs, Received by Customs, Accepted by Customs, Supplementary Information Required, and Approved (final status). The questionnaire can only be edited when the status is "Pending", "Failed to Be Received by Customs", "Temporarily Saved", or "Supplementary Information and Corrections Required". No editing or resubmission is allowed for other statuses. If China Customs' review result is "Supplementary Information and Corrections Required", China Customs' feedback can be viewed by clicking "China Customs' Feedback" in the retrospective inspection query list. After the questionnaire is approved by Customs, the application data will enter either the Retrospective Inspection Phase or the Protocol Consultation Phase (if revisions are required), based on the receipt from Customs.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41G PWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Received by customs	Questionnaire stage	Examine
3	01KA0KGNASRF03RQ75QQ MKS54	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBICEFT3WHPR57P KOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-12 Retrospective Inspection Query - Questionnaire Phase

(Received by Customs)

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F75	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41G PWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Accepted	Questionnaire stage	Examine
3	01KA0KGNASRF03RQ75QQ MK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCEFT3WHPR57P KOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-13 Retrospective Inspection Query - Questionnaire Phase (Accepted by Customs)

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F75	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41G PWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Completion and correction	Questionnaire stage	Examine
3	01KA0KGNASRF03RQ75QQ MK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCEFT3WHPR57P KOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-14 Retrospective Inspection Query - Questionnaire Phase (Supplementary Information and Corrections Required)

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

Save Submit Add current state : Completion and correction

Part 1 Basic Information

Part 2 Laws, Regulations and Standards

Part 3 Official Control and Supervision

Part 4 Laboratory Test

Part 5 Certificate

Supplementary materials

Figure 5-15 Retrospective Inspection Query Details - Questionnaire Phase (Customs Review - Supplementary Information and Corrections Required)

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F75	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41G PWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Approved	Questionnaire stage	Examine
3	01KA0KGNASRF03RQ75QQ MK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCEFT3WHPR57P K0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-16 Retrospective Inspection Query - Questionnaire Phase (Approved)

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

Save Submit Add This stage has been completed

Part 1 Basic Information

Part 2 Laws, Regulations and Standards

Part 3 Official Control and Supervision

Part 4 Laboratory Test

Part 5 Certificate

Supplementary materials

Figure 5-17 Retrospective Inspection Details - Questionnaire Phase (Approved)

5.3 Evaluation Phase

When the phase of the retrospective inspection in the query list is "Evaluation Phase" and the status changes to "Pending", the retrospective inspection enters the Evaluation Phase. Select the data to view and click to access the retrospective inspection details. If the status in the query list is "Approved", Customs will send a receipt for the next phase - Protocol Consultation - as needed, and no action is required by the competent authority of the relevant

country/region. If the list shows the status as "Pending", the data will enter the Retrospective Inspection Phase.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order No.	Uniform number of application	Food category	Specific food category	Retrospective inspection time	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Pending	Evaluation stage	Examine
3	01KA0KGNASRF03RQ75SQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCFT3WHPR57PKDWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-18 Retrospective Inspection Query - Evaluation Phase

On the details query page, data with the phase as "Retrospective Inspection Phase" and the handling status as "Pending" can be viewed.

01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

Submit current state: Pending

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products;Captured Aquatic Products

*Rectification serial number: 4WEJWQKY63HA3ZOLQ4

*Rectification date: 2025-11-19

Rectification requirement: 第二次整改

Rectification related materials (please click the link below to download the rectification related materials): [new_dong.gif](#)

*Rectification statement: 二次整改情况说明, 加了2个附件

*Supporting documents related to rectification: Only files with the suffix *.jpg|.jpeg|.gif|.png|.pdf can be uploaded, and the size of a single file cannot exceed 4 Mb.

Order No.	Attachment type	Required	Attachment name	Operation
1	Rectification content document	Yes	Chrysanthemum.jpg	Delete Download Add Files
2		Yes	Penguins.jpg	Delete Download Add Files

Figure 5-19 Retrospective Inspection Details Query

Access the retrospective inspection query list, click on the selected data to enter the retrospective inspection details of the

Evaluation Phase, fill in the rectification explanation, and upload the rectification certification documents. After submission, available statuses: Declared, Pending, Successfully Sent to Customs, Received by Customs, Failed to Be Received by Customs, and Phase Completed (Final Status). If the evaluation is failed, China Customs will issue a new rectification requirement, and the status will revert to "Pending". If the Customs approves the review and the process proceeds to the next Protocol Consultation phase (if revision is required), the status will change to "This phase has been completed". The Evaluation Phase ends here.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHPPFDW310S8Y3M6F75	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQZQJ7KJ41GFWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Approved	Evaluation stage	Examine
3	01KA0KGNASRF03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AWBJCEFT3WHPRS7PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-20 Retrospective Inspection Query - Evaluation Phase Approved

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

This stage has been completed

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products,Captured Aquatic Products

*Rectification serial number: 4WEJWQKY63HA3ZOLQ4

*Rectification date: 2025-11-19

Rectification requirement: 第二次整改

Rectification related materials (please click the link below to download the rectification related materials): [new_dong.gif](#)

*Rectification statement: 二次整改情况说明, 加了2个附件

*Supporting documents related to rectification:
Only files with the suffix *.jpg|*.jpeg|*.gif|*.png|.pdf can be uploaded, and the size of a single file cannot exceed 4 Mb.

Order No.	Attachment type	Required	Attachment name	Operation
1	Rectification content document	Yes	Chrysanthemum.jpg	<input type="button" value="Delete"/> <input type="button" value="Download"/> <input type="button" value="Add Files"/>
2		Yes	Penguins.jpg	<input type="button" value="Delete"/> <input type="button" value="Download"/> <input type="button" value="Add Files"/>

Figure 5-21 Evaluation and Review Details - Approved

5.4 Protocol Consultation

After the completion of the Evaluation Phase, if revision and re-signing of the protocol are necessary based on the results of the retrospective inspection, GACC may initiate Protocol Consultation through the system. If the retrospective inspection is qualified or the rectification meets the requirements, and no revision to the original protocol is needed, the retrospective inspection process will be concluded. The current phase will switch to "Completed" with the status of "Approved".

Through the retrospective inspection query, it can be found that the data is in the "Protocol Consultation" phase with the status of "Pending". Click the Unified Application Number in the operation

column to view Protocol Consultation details.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of applic...	Food category	Specific food category	Retrospective inspection ti...	Status	Business Stage	Customs comments
1	01KC10DVFHPPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZ04ZQJ7KJ41G PWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Pending	Protocol consultation	Examine
3	01KA0KGNA5RF603RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8ICEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-22 Retrospective Inspection Query - Protocol Consultation (Pending)

Retrospective examination query 01KA8BERGZ04ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

Submit current state: Pending

*Uniform number of application: 01KA8BERGZ04ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products;Captured Aquatic Products

Content of China's consultation Download

Content of foreign consultation Upload attachments

Consultation history

Consultation content (Chinese): 第一次磋商我认为热

Consultation content (Chinese): 第一次磋商回复

Consultation content (other languages): test No.1

Consultation content (other languages): re test No.1

Consultation content (other languages): test No.1 DFF DS S

Consultation content (other languages): other RE NO.1

China initiates consultation In Progress 2025-11-20 14:52:18

Figure 5-23 Retrospective Inspection Details - Protocol Consultation Details

Based on China's consultation content, complete the foreign consultation feedback, upload attachments, and click [Submit Consultation Response]. The feedback will be submitted to GACC, and the consultation history will be recorded on the right side of the

details page. Multiple rounds of consultation are allowed.

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> **Protocol consultat...** >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig...

Submit current state : Pending

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3
 *Country/Region: 阿鲁巴-Aruba
 *Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products
 *Specific food category: Aquaculture Products; Captured Aquatic Products

Content of China's consultation [Download](#)

Consultation content (Chinese): 第一次磋商气味我认为热

Consultation content (other languages): test No. 1

Consultation content (other languages): test No.1 DFF DS S

Content of foreign consultation [Upload attachments](#)

Consultation content (Chinese): 第一次磋商回复

Consultation content (other languages): re test No. 1

Consultation content (other languages): other RE NO.1

Consultation history

Foreign response	In Progress
2025-11-21 11:25:04	
China initiates consultation	Processed
2025-11-20 14:52:18	

Figure 5-24 Retrospective Inspection Details - Protocol Consultation Process

Upon consultation completion, a confirmation will be received from GACC. On the retrospective inspection query interface, the current phase is "Protocol Consultation" and the status changes to "Approved". The details page status shows "Current Status: Protocol Consultation Completed". The final foreign response in the consultation history will also be marked as "Processed".

Retrospective examination query

Food category: Aquatic products

[Query](#) [Reset](#)

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVHFPFDW310S8Y3M6F7S	Aquatic products	Aquaculture Products; Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products; Captured Aquatic Products	2025-11-17	Approved	Protocol consultation	Examine
3	01KA0KGNASRFG03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-25 Retrospective Inspection Query - Protocol Consultation

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspection st... >>> Questionnaire st... >>> Evaluation st... >>> Protocol consultat... >>> Protocol sign... >>> Official certificates consultation s... >>> Official certificate sig... current state : Approved

Submit

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products;Captured Aquatic Products

Content of China's consultation **Download**

Consultation content (Chinese)
第一次磋商气味我认为热

Consultation content (other languages)
test No.1

Consultation content (other languages)
test No.1 DFF DS S

Content of foreign consultation **Upload attachments**

Consultation content (Chinese)
第一次磋商回复

Consultation content (other languages)
re test No.1

Consultation content (other languages)
other RE NO.1

Consultation history

Event	Date	Status
Foreign response	2025-11-21 14:11:53	In Progress
China initiates consultation	2025-11-21 11:54:19	Processed
Foreign response	2025-11-21 11:25:04	Processed
China initiates consultation	2025-11-20 14:52:18	Processed

Figure 5-26 Retrospective Inspection Details - Protocol Consultation Completed

5.5 Protocol Signing

After the completion of protocol consultations and the actual signing by both Chinese and foreign parties, the system will receive a receipt of the signed protocol from the General Administration of Customs of the People's Republic of China (GACC). Overseas Competent Authorities may inquire about and download the protocol through the system. On the retrospective inspection query interface, the current phase is "Protocol Signing" with the status of "Approved". The status on the details interface displays "Current Status: Protocol Signing Completed".

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFFHPPFDW310S8Y3M6F7S	Aquatic Products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Approved	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Approved	Protocol signing	Examine
3	01KA0KGNAS5RFG03RQ75QQMK5S4	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-27 Retrospective Inspection List Query - Retrospective Inspection Protocol Signing

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspecti... >>> Questionnair... >>> Evaluation... >>> Protocol cons... >>> Protocol si... >>> Official certificates consult... >>> Official certificate...

current state : Protocol signing completed

*Uniform number of application
01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region
阿鲁巴-Aruba

*Name of competent authority in the country (region)
阿鲁巴ABWTEST

*Food category
Aquatic products

*Specific food category
Aquaculture Products;Captured Aquatic Products

*Protocol Download
[new_dong.gif](#)

Figure 5-28 Retrospective Inspection Details - Protocol Signing Details

After the completion of protocol signing, the system will receive a receipt of the issued Inspection and Quarantine Announcement from GACC. On the evaluation and review query interface, the current phase is displayed as "Inspection and Quarantine Announcement Issuance" and the status is "Approved". There is no independent operation page for this phase, and the system synchronizes the status automatically.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Approved	Release of Inspection and Quarantine Notice	Examine
3	01KA0KGNAS5RF03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-29 Retrospective Inspection List Query - Inspection and Quarantine Announcement Issuance

5.6 Official Certificate Consultation

After the completion of the Inspection and Quarantine Announcement Issuance phase, GACC will initiate Official Certificate Consultation through the system. Through the query list, it can be found that the data is in the "Official Certificate Consultation" phase with the status "Pending". Click the "Unified Application Number" in the operation column to view the details of the certificate consultation.

Retrospective examination query

Food category
Aquatic products

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFPDW310S8Y3M6F7S	Aquatic Products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Pending	Official Certificate Consultation	Examine
3	01KA0KGNAS5RF03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-30 Retrospective Inspection Query - Official Certificate Consultation (Pending)

Figure 5-31 Retrospective Inspection Details - Official Certificate Consultation

Based on China's consultation content, complete the foreign consultation feedback, upload attachments, and click [Submit Consultation Response]. The feedback will be submitted to GACC, and the consultation history will be recorded on the right side of the details page. Multiple rounds of consultation are allowed.

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspecti... >>> Questionnair... >>> Evaluation... >>> Protocol cons... >>> Protocol si... >>> Official certificates consult... >>> Official certificate...

Submit current state : Pending

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products; Captured Aquatic Products

Content of China's consultation [Download](#)

Content of foreign consultation [Upload attachments](#)

Consultation history

Consultation content (Chinese)

第一次证书磋商

Consultation content (other languages)

test No.1

Consultation content (other languages)

test No.1 rfdgdg ffdgdgdgd

Consultation content (Chinese)

回复第一次证书磋商

Consultation content (other languages)

RE test No.1

Consultation content (other languages)

RE test No.1 other

Foreign response In Progress

2025-11-25 11:22:04

China initiates consultation Processed

2025-11-25 11:17:56

Foreign response Processed

2025-11-25 11:07:07

China initiates consultation Processed

2025-11-25 10:46:13

Figure 5-32 Retrospective Inspection Details - Official Certificate Consultation Process

If the consultation is completed, a receipt confirming the completion of the official certificate consultation from GACC will be received. On the retrospective inspection query interface, the current phase is "Official Certificate Consultation" and the status changes to "Approved". The status on the details interface displays "Current Status: Official Certificate Consultation Completed". The final foreign response in the consultation history will also be marked as "Processed".

Retrospective examination query

Food Category: /All

Query Reset

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFDW310S8Y3M6F7S	Aquatic Products	Aquaculture Products;Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products;Captured Aquatic Products	2025-11-17	Approved	Official Certificate Consultation	Examine
3	01KA0KGN5RFG03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
4	01KA05AW8JCEFT3WHPR57PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 4 of 4 rows

Figure 5-33 Retrospective Inspection Query - Official Certificate Consultation

Retrospective examination query 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination

Receiving inspecti... >>> Questionnair... >>> Evaluation... >>> Protocol cons... >>> Protocol si... >>> Official certificates consult... >>> Official certificate...

Submit current state: The consultation on the official certificate has been completed.

*Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3

*Country/Region: Aruba 阿鲁巴-Aruba

*Name of competent authority in the country (region): 阿鲁巴ABWTEST

*Food category: Aquatic products

*Specific food category: Aquaculture Products;Captured Aquatic Products

Content of China's consultation Download

Content of foreign consultation Upload attachments

Consultation history

Foreign response Processed 2025-11-25 11:22:04

China initiates consultation Processed 2025-11-25 11:17:56

Foreign response Processed 2025-11-25 11:07:07

China initiates consultation Processed 2025-11-25 10:46:13

Figure 5-34 Retrospective Inspection Details - Official Certificate Consultation Completed

5.7 Official Certificate Confirmation

After the completion of the certificate consultation, the system will receive a receipt for the signed Official Certificate from GACC.

Overseas Competent Authorities may inquire about and download the Official Certificate through the system. On the evaluation and review query interface, the current phase is "Official Certificate Confirmation" and the status is "Approved". The status on the details interface displays "This phase has been completed".

The screenshot shows a web interface for 'Retrospective examination query'. At the top, there is a breadcrumb trail: '首页 > Retrospective examination query'. Below this is a search form with a 'Food category' dropdown menu set to 'ALL', and 'Query' and 'Reset' buttons. Below the form is a table with the following data:

Order...	Uniform number of...	Food category	Specific food categ...	Retrospective inspe...	Status	Business Stage	Customs comments
1	01KC10DVFHPPDW310S8Y3M6F7S	Aquatic products	Aquaculture Products; Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KBKJF956TKR897YZFPM15Y18	Meat	Mutton products	2025-12-04	Approved	Complete	Examine
3	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic products	Aquaculture Products; Captured Aquatic Products	2025-11-17	Approved	Verification of Official Certificate	Examine
4	01KA0KGN5RF603RQ75QMQK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
5	01KA05AW8JCEFT3WHPR57PKOWR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 5 of 5 rows

Figure 5-35 Retrospective Inspection List Query - Retrospective Inspection Official Certificate Confirmation

The screenshot shows the 'Retrospective examination details' page. The breadcrumb trail is: '首页 > Retrospective examination query > 01KA8BERGZQ4ZQJ7KJ41GPWGH3Retrospective examination'. The current state is 'Official certificate verification completed'. The page displays the following information:

- Navigation: Receiving inspecti... >>> Questionnair... >>> Evaluation... >>> Protocol cons... >>> Protocol si... >>> Official certificates consult... >>> Official certificate...
- Uniform number of application: 01KA8BERGZQ4ZQJ7KJ41GPWGH3
- Country/Region: 阿鲁巴-Aruba
- Name of competent authority in the country (region): 阿鲁巴ABWTEST
- Food category: Aquatic products
- Specific food category: Aquaculture Products; Captured Aquatic Products
- Official certificate Download links:
 - untitled.png
 - 无标题-1.png
 - 无标题.png
 - 无标题.png
 - 无标题-2.png

Figure 5-36 Retrospective Inspection Details - Official Certificate Confirmation Details

After the official certificate is confirmed, the entire evaluation

and review process is completed, and the system will receive a receipt confirming the completion of the process from GACC. On the retrospective inspection query interface, the current phase changes to "Completed" with the status of "Approved". There is no change on the details page.

The screenshot shows a web interface for "Retrospective examination query". It features a search form with a "Food category" dropdown menu set to "ALL", and "Query" and "Reset" buttons. Below the form is a table with the following data:

Order...	Uniform number of ap...	Food category	Specific food category	Retrospective inspecti...	Status	Business Stage	Customs comments
1	01KC10DVFHFDW310S8Y3M6F7S	Aquatic Products	Aquaculture Products; Captured Aquatic Products	2025-12-09	Pending	Receiving inspection stage	Examine
2	01KBJF956TKR897YZFM15Y18	Aquatic Products	Farmed Aquatic Products	2025-12-04	Received by Customs	Complete	Examine
3	01KA8BERGZQ4ZQJ7KJ41GPWGH3	Aquatic Products	Aquaculture Products; Captured Aquatic Products	2025-11-17	Approved	Complete	Examine
4	01KA0KGN55RFG03RQ75QQMK554	Aquatic products	Aquaculture Products	2025-11-14	Received by customs	Receiving inspection stage	Examine
5	01KA05AW8JCEFT3WHPR57PK0WR	Aquatic products	Aquaculture Products	2025-11-14	Refused by the customs	Complete	Examine

Showing 1 to 5 of 5 rows

Figure 5-37 Retrospective Inspection List Query - Retrospective Inspection Completed

Appendix: System Status Explanations

Handling Status	Explanation
Pending	Overseas Competent Authorities have received a receipt from China Customs during the Retrospective Inspection Application, Questionnaire Phase, Evaluation Phase, Protocol Consultation, and Official Certificate Consultation, and are required to confirm or fill in relevant content.
Submission in Progress	Overseas Competent Authorities are in the process of submitting the evaluation and review application, questionnaire responses,

	retrospective inspection replies, rectification content, and protocol (certificate) consultation content to China Customs.
Successfully Sent to Customs	The submitted evaluation and review application, questionnaire responses, retrospective inspection replies, rectification content, and protocol (certificate) consultation content have been successfully sent to the China Customs.
Received by Customs	China Customs has received the evaluation and review application, questionnaire responses, retrospective inspection replies, rectification content, and protocol (certificate) consultation content submitted by Overseas Competent Authorities.
Accepted	China Customs has received the evaluation and review application, questionnaire responses, rectification content, and protocol (certificate) consultation content submitted by Overseas Competent Authorities, and the review phase has been initiated.
Failed to File by Customs	China Customs has failed to receive the evaluation and review application, questionnaire responses, retrospective inspection replies, rectification content, and protocol (certificate) consultation content submitted by Overseas Competent Authorities.
Rejected	The China Customs has rejected the evaluation and review application submitted by Overseas Competent Authorities.
Supplementary Information	The application, questionnaire responses, or rectification materials submitted by

and Corrections Required	Overseas Competent Authorities do not meet the China Customs' requirements. The submitted content needs to be revised or supplemented by Overseas Competent Authorities before resubmission. There is no need to fill out a new application.
Not Approved	The overseas food safety management system failed the evaluation review or retrospective inspection conducted by China Customs.
Approved	The China Customs has approved the evaluation and review, retrospective inspection questionnaire responses, rectification measures, protocol (certificate) consultation, and protocol signing submitted by Overseas Competent Authorities.